

City of Beverly Hills

Parking Permit Instructions

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General

In order to create an account, you need to register for a permit.

While there are NO parking permit policy changes, you will need to **re-register for a parking account.** The relaunched permit program will rely on vehicle license plates, also known as Permit by Plate. The Beverly Hills Police Department will utilize license plate recognition technology to further expand consistent coverage and maintain visibility within our neighborhoods. Permit by plate is a convenient solution for residents as you will no longer be required to display a hangtag daily.

Residents who had permits prior to 2019 that would like to opt-out of permit by plate can choose to keep the hangtag option. Please note that **combination of hangtags and permit by plate is not allowed.** If you are purchasing hangtags, please estimate up to **four (4) weeks for processing and mailing**.

Residents requiring a daytime AND overnight permit for their vehicle are not eligible for a hangtag permit.

Permit Types

Preferential Parking Permits

The City's Preferential Parking Permit Program governs parking in residential areas for all hours other than the overnight parking prohibition of 2:30 a.m. - 5:00 a.m.

Residents within a permit zone may purchase up to 3 daytime parking permits.

Preferential Parking Permits expire September 30th of the following year and require renewal.

Additional information on Preferential Parking Permits can be found here.

For information about petitioning to establish or modify a Preferential Parking Permit zone on your street block, please click here.

Daytime Parking Exemption

Daytime Parking Exemptions may be used to accommodate guests, workers, or small events that require on-street parking. Daytime Parking Exemptions do not exempt vehicles from street cleaning, areas posted for no parking, parking meters, and alleys.

Residents adjacent to a Preferential Permit zone can obtain 5 free exemptions as a courtesy without purchasing any permits. Those residents who reside in a Preferential Permit zone who have purchased all 3 of their Preferential Parking Permits can obtain unlimited exemptions.

Residents who do not reside in a Preferential Permit zone can obtain unlimited exemptions.

Additional information on Daytime Parking Exemptions can be found <u>here</u>.



Overnight Parking Permits

The City has had an overnight parking prohibition to address public safety concerns since 1927. Overnight parking is not permitted in single family residential areas or commercial zones. However, as the City's multiple family residential areas do not have sufficient off-street parking for residents and their guests, the City provides an overnight parking permit program.

Qualifying residents in multiple-family units (apartments, condos, and duplexes) may purchase annual overnight parking permits. To qualify for permits residents must demonstrate a lack of off-street parking for their private vehicles.

Additional information on Preferential Parking Permits can be found <u>here</u>.

Overnight Parking Exemption

Overnight Parking Exemptions may be used to accommodate guests, workers, or small events that require on-street parking. Overnight Parking Exemptions do not exempt vehicles from street cleaning, areas posted for no parking, parking meters, and alleys.

Residents in multiple-family residential areas may obtain up to 13 monthly overnight parking exemptions.

Additional information on Preferential Parking Permits can be found here.

Caregiver Permit

Residents in Preferential or Overnight Parking Permit zones requiring a nurse or caregiver are eligible to purchase a Caregiver Permit.

In order to receive a Nurse/Caregiver Permit an original (no copy) letter on official letterhead signed by a physician or director of a nursing agency providing caregiver services must be provided.

Temporary

Temporary permits allow daytime and overnight parking for a period of four days only. These permits are to be used by residents who are registering after normal business hours. This permit may only be used one time per license plate and are only valid adjacent to the residential address they are issued to.

Special Occasion Permits

Special Occasion Permits may be used to accommodate small or large events that require onstreet parking. Special Occasion Permits do not exempt vehicles from street cleaning, areas posted for no parking, parking meters, and alleys.

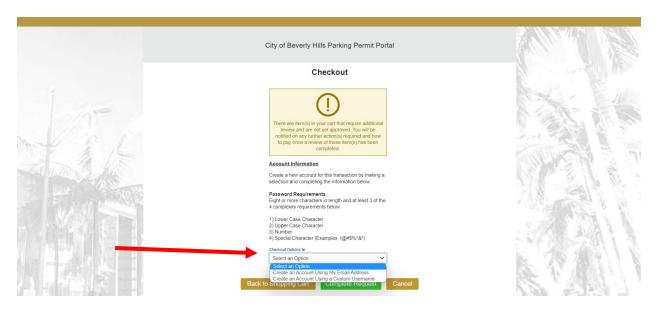
Residents can obtain Special Occasion Permits for up to 5, 10, 20, or 35 maximum vehicles. No license plates are required; however, residents must print the permit confirmation page with the PERMIT NO or write down the number. The printed or written PERMIT NO must be posted on the dashboard of all vehicles.



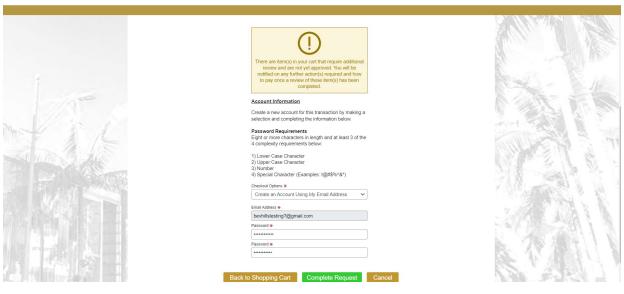
Creating an Account

In order to create an account and make payment for your parking permit you first need to apply for a parking permit. Once you've completed the application for a parking permit, and selected Save and Continue you will be prompted to create an account. After your account has been created you will be able to track your parking permit status. Once your parking permit is approved, you will receive an email to make payment.

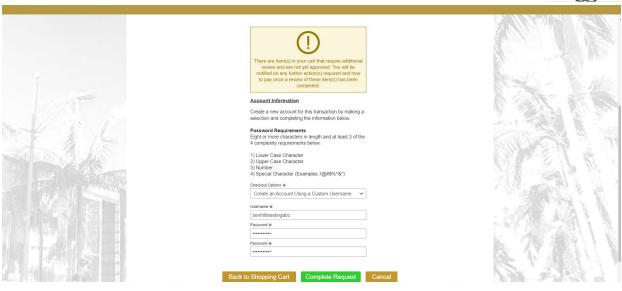
Step 1. Select from the dropdown to create an account using your email address or to create a username.



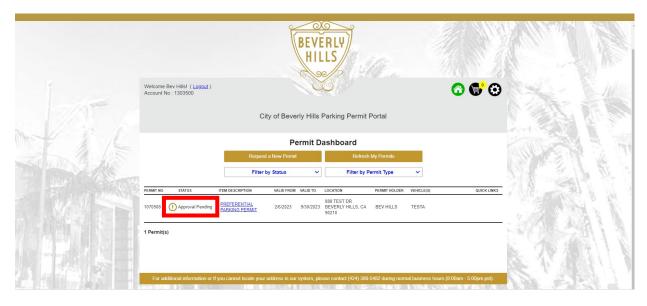
Step 2. To create an account using your email address, enter a password and select Complete Request. To create an account with a unique username, enter a username and a password and select Complete Request.







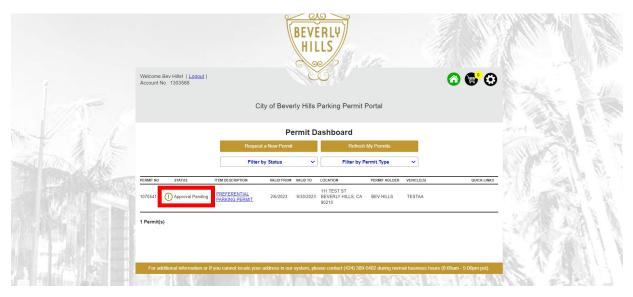
Step 3. Once you've created your account, you can track your permit status.



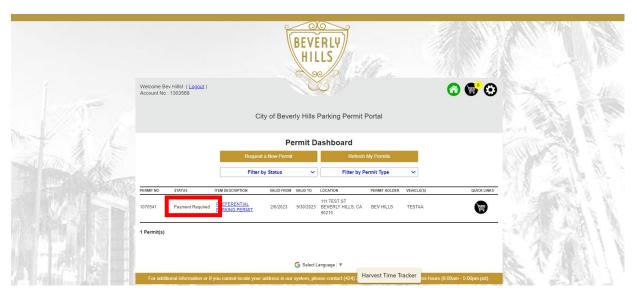


Permit Status

After applying for a permit which requires document verification, you're permit will be in the status <u>Approval Pending</u> until staff review is complete.

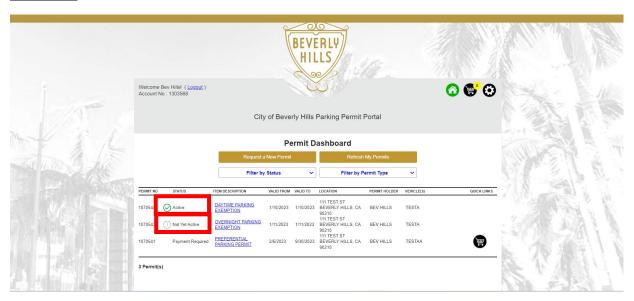


Once your permit has been approved, your status will change to <u>Payment Required</u>. From here, you can click on the shopping cart under <u>Quick Links</u> to submit credit card payment.

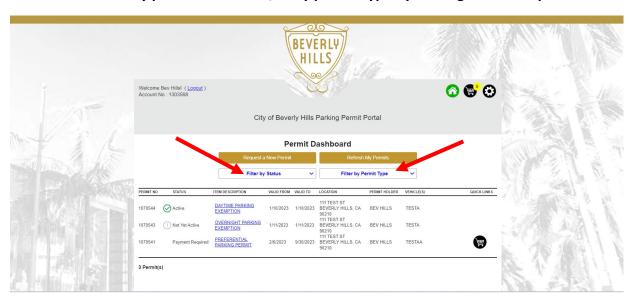




After payment has been completed for your parking permit, the status will update to <u>Active</u>. For permits which payment has been completed but are not yet active, the status will be <u>Not Yet Active</u> until the permit start date.



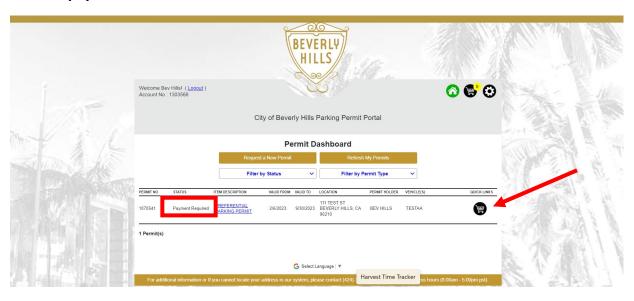
You can also filter by permit status and/or by permit type by clicking on the dropdowns.



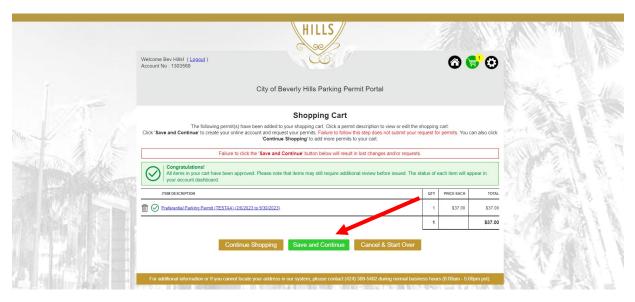


Payment

Step 1. Once your parking permit application has been approved, the permit status will update to Payment Required. From here, you can click on the shopping cart under Quick Links to make payment.

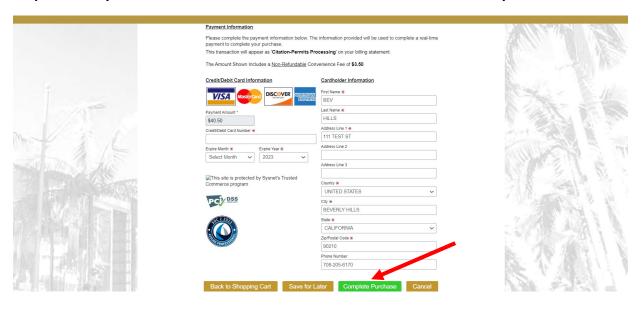


Step 2. From the shopping cart page, click Save and Continue to open the payment information page.





Step 3. Insert your credit card and cardholder information and select Complete Purchase.





Caregiver Permit

Residents in Preferential or Overnight Parking Permit zones requiring a nurse or caregiver are eligible to purchase a Caregiver Permit.

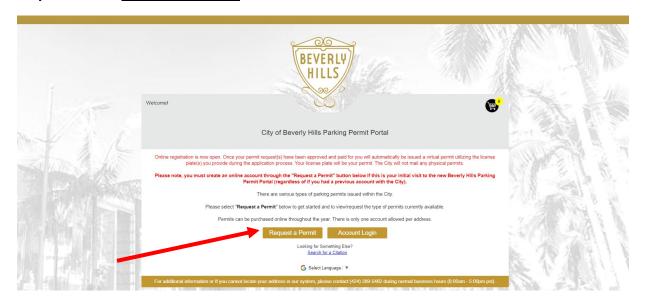
In order to receive a Nurse/Caregiver Permit an original (no copy) letter on official letterhead signed by a physician or director of a nursing agency providing caregiver services must be provided.

The process to purchase a **Caregiver Permit** (permit by plate) or a **Caregiver Permit Legacy Hangtag** is the same; however, following application, approval, and payment, the hangtag permits must be mailed which could take up to 3 weeks.

Terms and Conditions for Caregiver Permits:

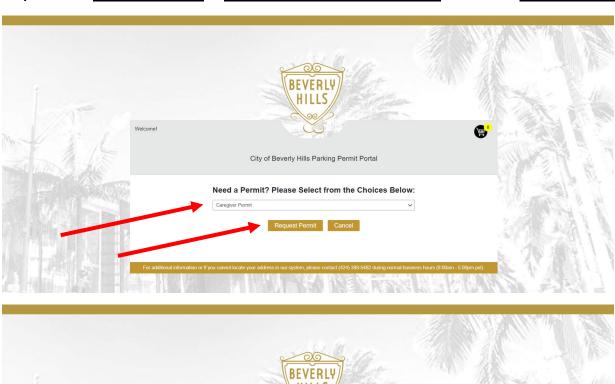
https://beverlyhills.permitinfo.net/Template/beverlyhills/Forms/Caregiver Terms and Conditions 012023.pdf

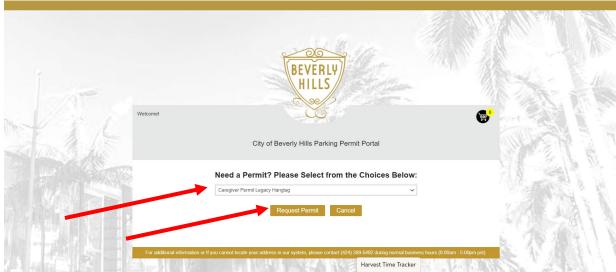
Step 1. Click on Request a Permit.





Step 2. Select <u>Caregiver Permit</u> or <u>Caregiver Permit Legacy Hangtag</u> then select <u>Request Permit</u>.





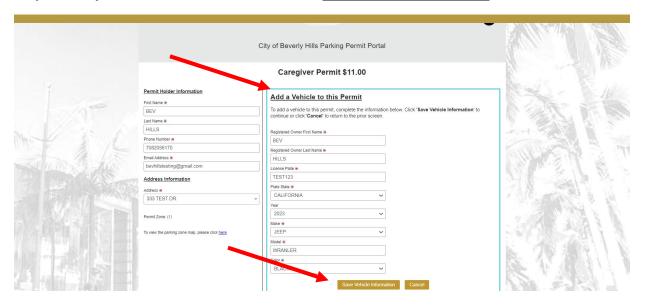


Step 3. Insert your information under <u>Permit Holder Information</u>.

You can also view a map of the permit zones by clicking the link below the Permit Holder Information section.

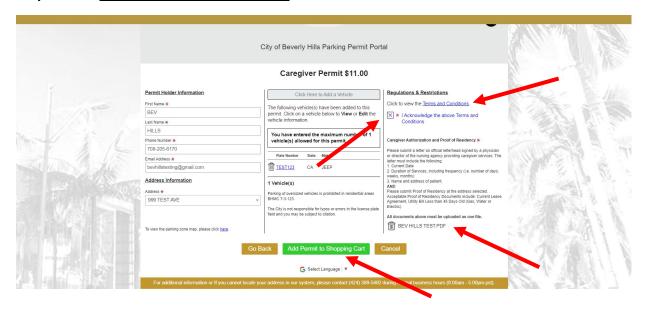


Step 4. Add your vehicle information and click Save Vehicle Information.



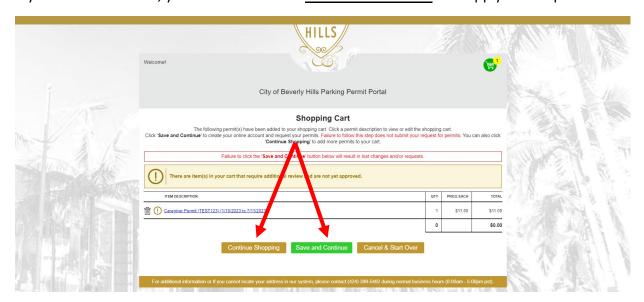


- Step 5. Review the Terms and Conditions.
- Step 6. Check the box acknowledging the Terms and Conditions.
- Step 7. Review the document requirements and upload required documentation.
- **Step 8. Click Add Permit to Shopping Cart.**



Step 9. Select <u>Save and Continue</u> to create your account or <u>Continue Shopping</u> if you have additional permits to request.

If you made a mistake, you will need to click <u>Cancel & Start Over</u> to reapply for the permit.





Once you've selected Save and Continue you will be prompted to <u>create an account</u>. After your account has been created you will be able to track your <u>parking permit status</u>. Once your permit is approved, you will receive notification to <u>make payment</u>. Parking permits requiring document uploads will require manual staff verification. For legacy parking permit applications, hangtags must be processed and mailed which can take up to 4 weeks. For permit by plate parking permits, once approved, your parking permit will be active on the date(s) indicated. If your permit is denied, more information will be provided to you.



Daytime Parking Exemption

Daytime Parking Exemptions may be used to accommodate guests, workers, or small events that require on-street parking. Daytime Parking Exemptions do not exempt vehicles from street cleaning, areas posted for no parking, parking meters, and alleys.

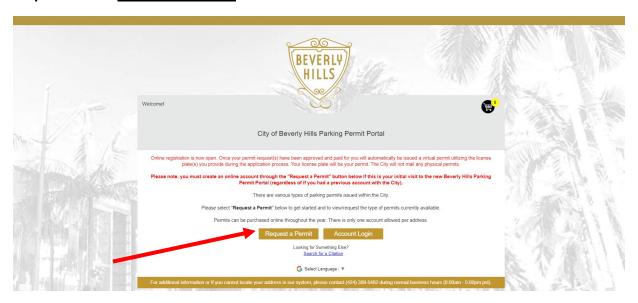
Residents adjacent to a Preferential Permit zone can obtain 5 free exemptions as a courtesy without purchasing any permits. Those residents who reside in a Preferential Permit zone who have purchased all 3 of their Preferential Parking Permits can obtain unlimited exemptions.

Residents who do not reside in a Preferential Permit zone can obtain unlimited exemptions.

For Daytime Parking Exemptions, you will not need to print or write down any code. Daytime Parking Exemption permits require the entry of your guest's license plate number which will be verified by parking enforcement.

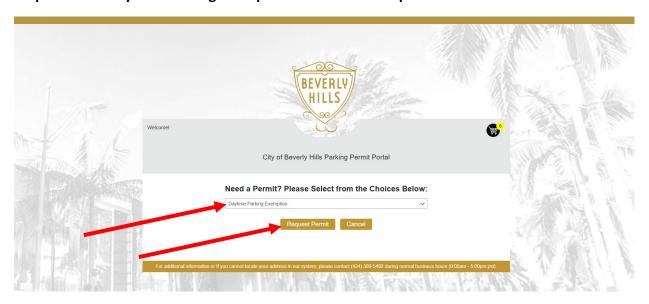
Terms and Conditions for Daytime Parking Exemption: https://beverlyhills.permitinfo.net/Template/beverlyhills/Forms/TOU-DAYTIME-EX.pdf

Step 1. Click on Request a Permit.





Step 2. Select Daytime Parking Exemption and click on Request a Permit.

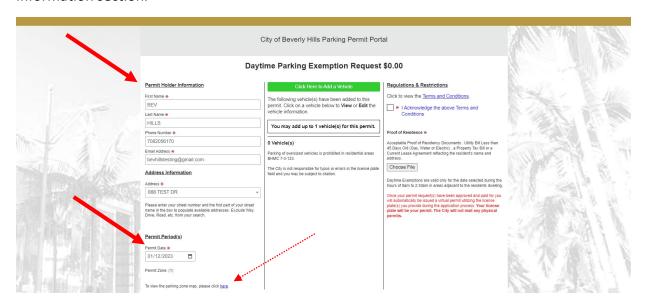




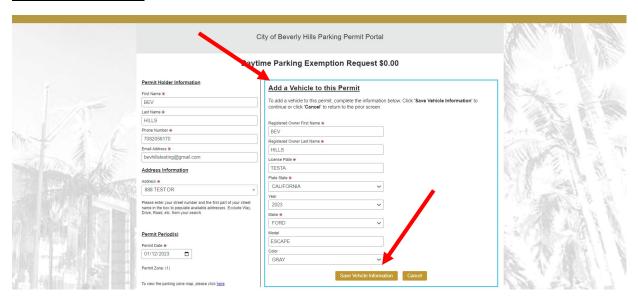
Step 3. Insert your information under Permit Holder Information.

Step 4. Under Permit Period(s), select the date you need the exemption for. Daytime exemptions are valid from 8 AM to 2:30 AM only on the date you select.

You can also view a map of the permit zones by clicking the link below the Permit Holder Information section.

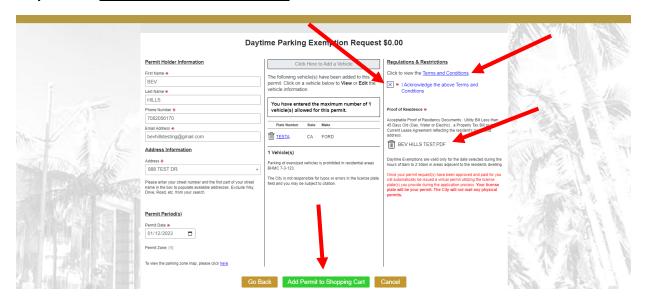


Step 5. Add the vehicle information of the vehicle requiring the exemption and click Save **Vehicle Information.**



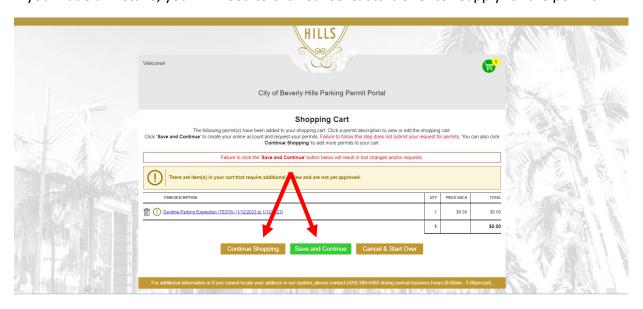


- Step 6. Review the Terms and Conditions.
- Step 7. Check the box acknowledging the Terms and Conditions.
- Step 8. Review the document requirements and upload required documentation.
- **Step 9. Click Add Permit to Shopping Cart.**



Step 10. Select Save and Continue to create your account or Continue Shopping if you have additional permits to request.

If you made a mistake, you will need to click Cancel & Start Over to reapply for the permit.



Once you've selected Save and Continue you will be prompted to <u>create an account</u>. After your account has been created you will be able to track your parking permit status. Once your permit



is approved, you will receive notification to <u>make payment</u>. Parking permits requiring document uploads will require manual staff verification. For legacy parking permit applications, hangtags must be processed and mailed which can take up to 4 weeks. For permit by plate parking permits, once approved, your parking permit will be active on the date(s) indicated. If your permit is denied, more information will be provided to you.



Overnight Parking Permit

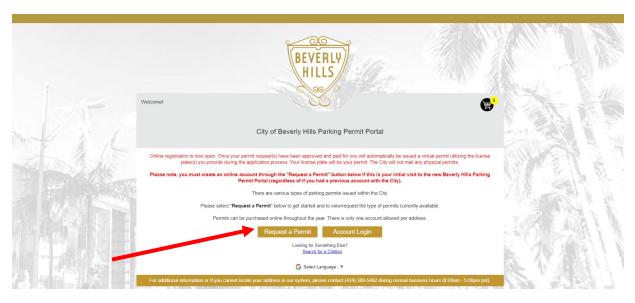
The City has had an overnight parking prohibition to address public safety concerns since 1927. Overnight parking is not permitted in single family residential areas or commercial zones. However, as the City's multiple family residential areas do not have sufficient off-street parking for residents and their guests, the City provides an overnight parking permit program.

Qualifying residents in multiple-family units (apartments, condos, and duplexes) may purchase annual overnight parking permits. To qualify for permits residents must demonstrate a lack of off-street parking for their private vehicles.

The process to purchase an Overnight Parking Permit (permit by plate or legacy hangtag) is the same in Step 1. For Step 2, you will select Legacy if you were a 2019 hangtag permit holder and would like to receive a hangtag this year. Following application, approval, and payment, the hangtag permits must be mailed which could take up to 3 weeks.

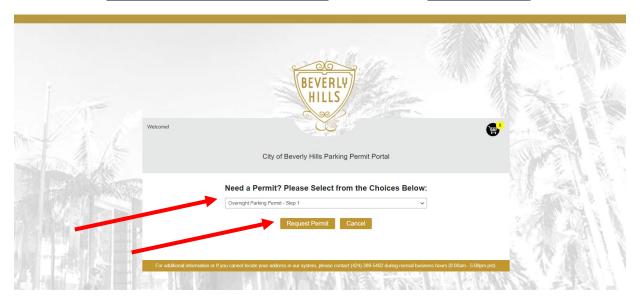
Terms and Conditions for Overnight Parking Permit: https://beverlyhills.permitinfo.net/Template/beverlyhills/Forms/TOU-OVERNIGHT.pdf

Overnight Parking Permit - Step 1 Step 1. Click on Request a Permit.





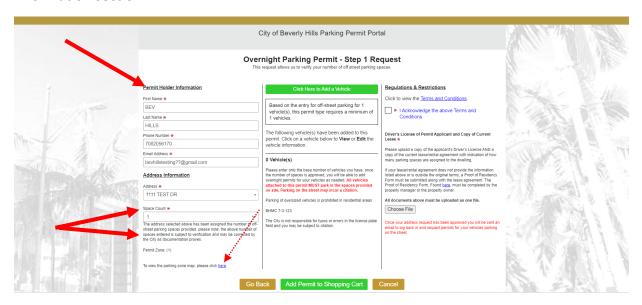
Step 2. Select Overnight Parking Permit - Step 1 and then click Request Permit.



Step 3. Insert your information under Permit Holder Information.

Step 4. Review the text below Space Count and enter the number of off-street spaces provided.

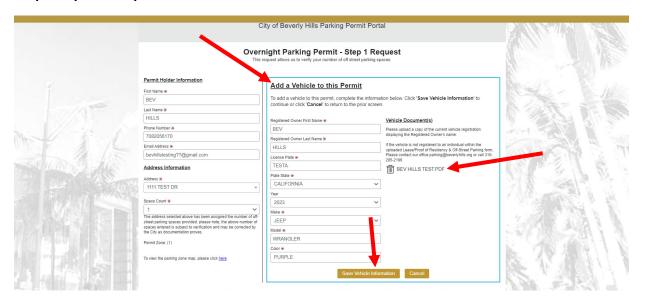
You can also view a map of the permit zones by clicking the link below the Permit Holder Information section.



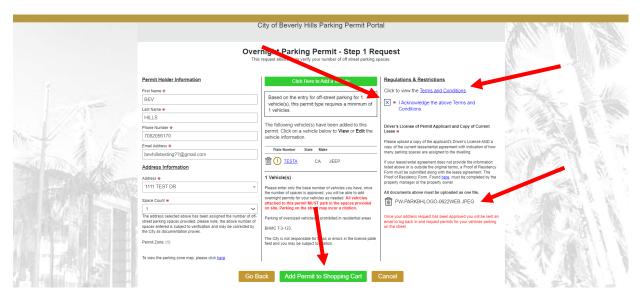


Step 5. Add your vehicle information.

Step 6. Upload required documentation and Save Vehicle Information.



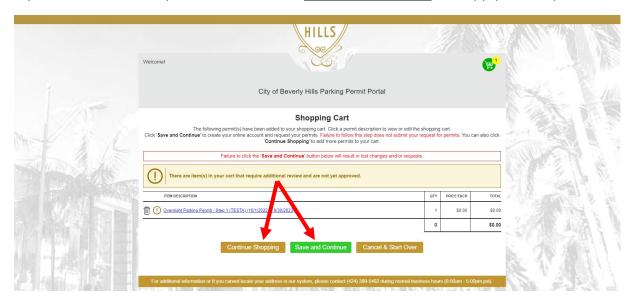
- Step 7. Review the Terms and Conditions.
- Step 8. Check the box acknowledging the Terms and Conditions.
- Step 9. Review the document requirements and upload required documentation.
- Step 10. Click Add Permit to Shopping Cart.





Step 11. Select Save and Continue to create your account or Continue Shopping if you have additional permits to request.

If you made a mistake, you will need to click <u>Cancel & Start Over</u> to reapply for the permit.

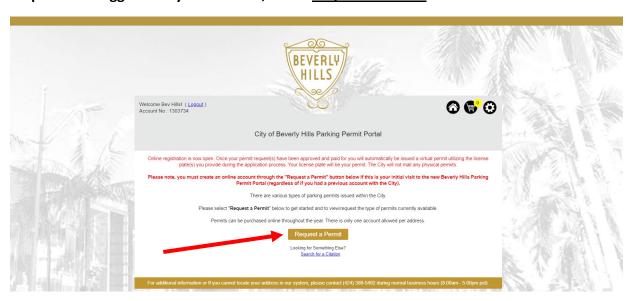


Once you've selected Save and Continue you will be prompted to create an account. After your account has been created you will be able to track your parking permit status.

Overnight Parking Permit - Step 2

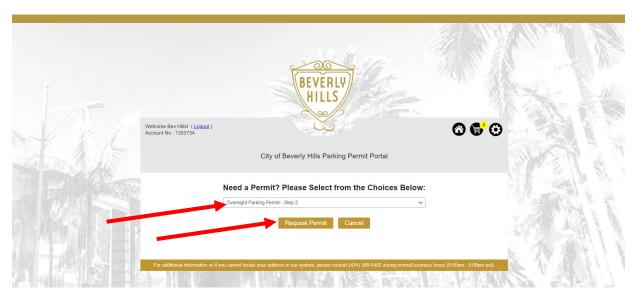
Once your Overnight Parking Permit – Step 1 has been approved, you will receive notification and will need to apply for an Overnight Parking Permit – Step 2. If you do not complete step 2, you will not have a valid overnight parking permit.

Step 1. Once logged into your account, select Request a Permit.



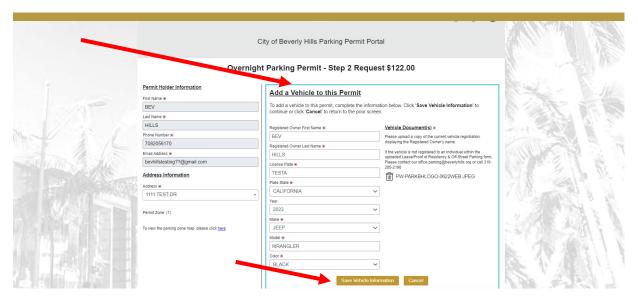


Step 2. Select Overnight Parking Permit - Step 2 and then click Request Permit.



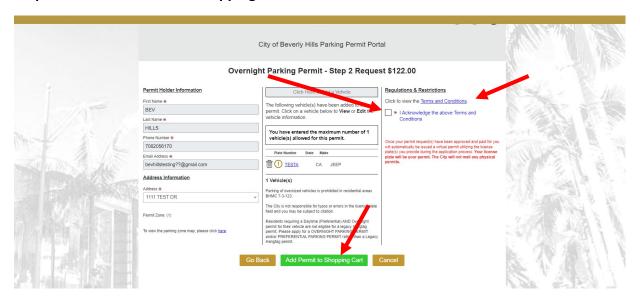
Step 3. Insert your vehicle information.

Step 4. Attach the required documentation and **Save Vehicle Information**.





- Step 5. Review the Terms and Conditions.
- Step 6. Check the box acknowledging the Terms and Conditions.
- Step 7. Click Add Permit to Shopping Cart.



Step 8. Select Save and Continue to create your account or Continue Shopping if you have additional permits to request.



Once your permit is approved, you will receive notification to make payment. Parking permits requiring document uploads will require manual staff verification. For legacy parking permit applications, hangtags must be processed and mailed which can take up to 4 weeks. For permit by plate parking permits, once approved, your parking permit will be active on the date(s) indicated. If your permit is denied, more information will be provided to you.





Overnight Parking Exemption

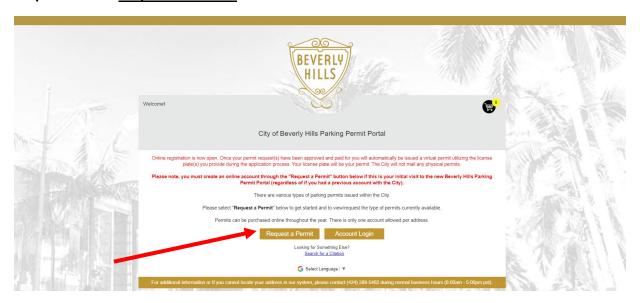
13 Overnight Parking Exemptions are only available to residents in multifamily dwellings and are valid from 2:30 AM to 5 AM.

Overnight Parking Exemptions may be used to accommodate guests, workers, or small events that require on-street parking. Overnight Parking Exemptions do not exempt vehicles from street cleaning, areas posted for no parking, parking meters, and alleys.

Residents in multiple-family residential areas may obtain up to 13 monthly overnight parking exemptions.

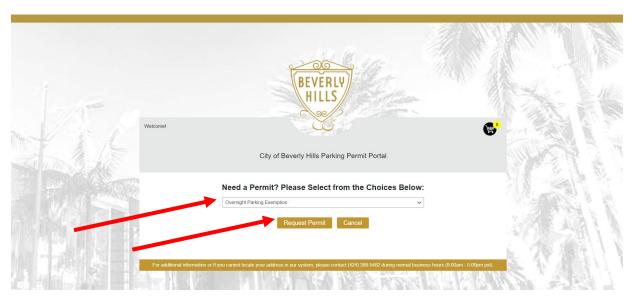
Terms and Conditions for Overnight Parking Exemption: https://beverlyhills.permitinfo.net/Template/beverlyhills/Forms/TOU-OVERNIGHT-EX.pdf

Step 1. Click on Request a Permit.





Step 2. Select Overnight Parking Exemption and then select Request Permit.



Step 3. Insert your information under Permit Holder Information and vehicle information under vehicle section.

You can also view a map of the permit zones by clicking the link below the Permit Holder Information section.

Step 4. Under Permit Period(s), select the date you need the exemption for. Daytime exemptions are valid from 2:30 AM to 5 AM only on the date you select.





- Step 5. Review the Terms and Conditions.
- Step 6. Check the box acknowledging the Terms and Conditions.
- Step 7. Review the document requirements and upload required documentation.
- **Step 8. Click Add Permit to Shopping Cart.**



Step 9. Select Save and Continue to create your account or Continue Shopping if you have additional permits to request. If you made a mistake, you will need to click Cancel & Start Over to reapply for the permit.





Once you've selected Save and Continue you will be prompted to <u>create an account</u>. After your account has been created you will be able to track your <u>parking permit status</u>. Once your permit is approved, you will receive notification to <u>make payment</u>. Parking permits requiring document uploads will require manual staff verification. For legacy parking permit applications, hangtags must be processed and mailed which can take up to 4 weeks. For permit by plate parking permits, once approved, your parking permit will be active on the date(s) indicated. If your permit is denied, more information will be provided to you.



Preferential Parking Permit

The City's Preferential Parking Permit Program governs parking in residential areas for all hours other than the overnight parking prohibition of 2:30 a.m. - 5:00 a.m.

Residents within a permit zone may purchase up to 3 daytime parking permits.

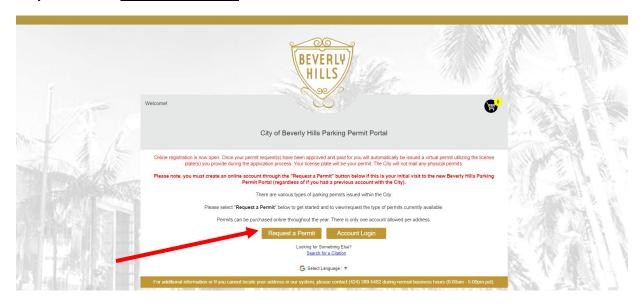
Preferential Parking Permits expire September 30th of the following year and require renewal.

The process to purchase a Preferential Parking Permit (permit by plate) or a Preferential Parking Permit Legacy Hangtag is the same; however, following application, approval, and payment, the hangtag permits must be mailed which could take up to 4 weeks.

Residents who reside on a preferential parking permit block are eligible for parking permits.

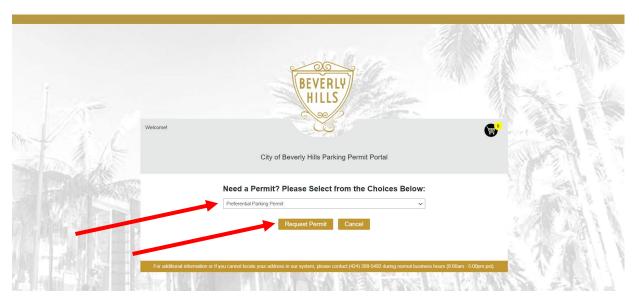
Terms and Conditions for Preferential Parking Permit: https://beverlyhills.permitinfo.net/Template/beverlyhills/Forms/TOU-PREFERENTIAL.pdf

Step 1. Click on Request a Permit.



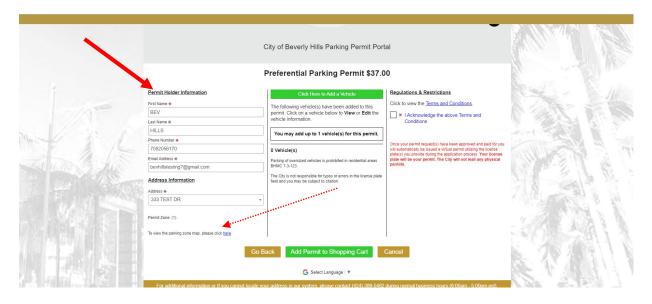


Step 2. Select Preferential Parking Permit



Step 3. Insert your information under <u>Permit Holder Information</u>.

You can also view a map of the permit zones by clicking the link below the Permit Holder Information section.





Step 4. Add your vehicle information.

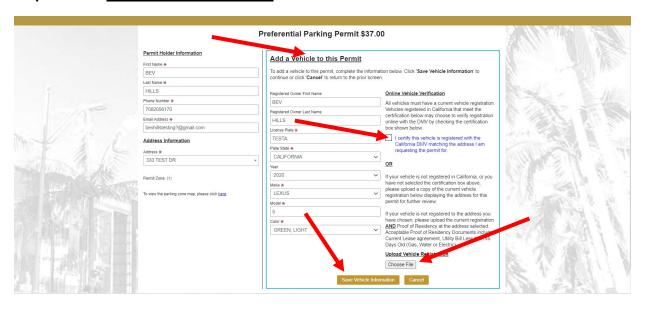
Step 5. If the vehicle is registered to the address for which you are applying for the permit, you may check the box under Online Vehicle Verification to automatically certify your vehicle with the California DMV.

If your vehicle is NOT registered to your permit address or you'd prefer to have your documents manually verified, upload your required documents under Upload Vehicle Registration, and do not check the box for Online Vehicle Verification.

If you are requesting permits for guest use, please provide the guest(s) license plate number. If you do not have your guest(s) license plate number, you must enter YOUR license plate under vehicle information AND provide Proof of Residency for the address selected. Acceptable Proof of Residency Documents include: Current Lease agreement, Utility Bill Less than 45 Days Old (Gas, Water or Electric).

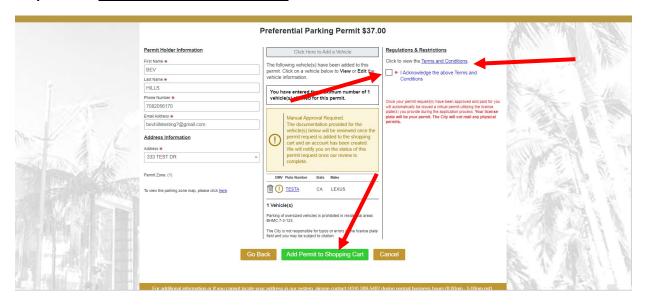
- If you are requesting Preferential Parking Permit Legacy Hangtag(s), once approved, these Preferential Parking Permit Legacy Hangtags can be used for guest use.
- If you are requesting Preferential Parking Permit (permit by plate), once approved you will have the option to update the permit information to your guest(s) license plate as needed through your online account. You will have the ability to designate the permit to your guest(s) plate immediately.

Step 6. Select Save Vehicle Information.





- Step 7. Review the Terms and Conditions.
- Step 8. Check the box acknowledging the Terms and Conditions.
- **Step 9. Click Add Permit to Shopping Cart.**



Step 10. Select Save and Continue to create your account or Continue Shopping if you have additional permits to request.

If you made a mistake, you will need to click <u>Cancel & Start Over</u> to reapply for the permit.



Once you've selected Save and Continue you will be prompted to create an account. After your account has been created you will be able to track your <u>parking permit status</u>. Parking permit parking permits where the automatic California DMV verification was permitted and successful



do not require further application review and approval. You will be prompted to immediately make payment. Parking permits requiring document uploads will require manual staff verification. For legacy parking permit applications, hangtags must be processed and mailed which can take up to 3 weeks. For permit by plate parking permits, once approved, your parking permit will be active on the date(s) indicated. If your permit is denied, more information will be provided to you.



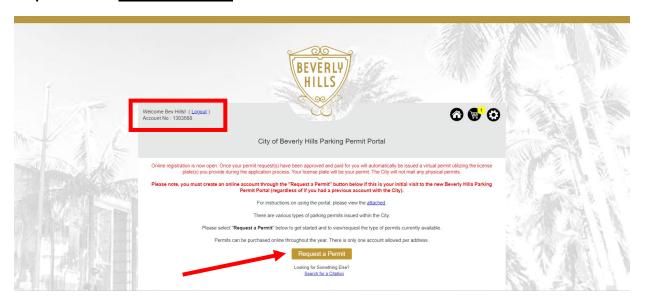
Special Occasion Permit

Special Occasion Permits may be used to accommodate small or large events that require onstreet parking. Special Occasion Permits do not exempt vehicles from street cleaning, areas posted for no parking, parking meters, and alleys.

Residents can obtain Special Occasion Permits for up to 5, 10, 20, or 35 maximum vehicles. No license plates are required; however, residents must print the permit confirmation page with the PERMIT NO or write down the number. The printed or written PERMIT NO must be posted on the dashboard of all vehicles.

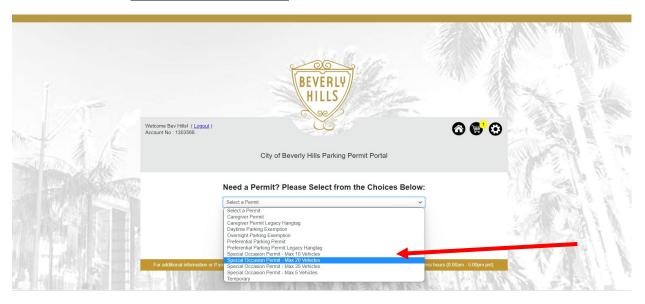
Step 1. Ensure you are signed into your account. Only residents who have purchased a permit or an exemption will see the option for Special Occasion Permits.

Step 2. Click on Request a Permit.

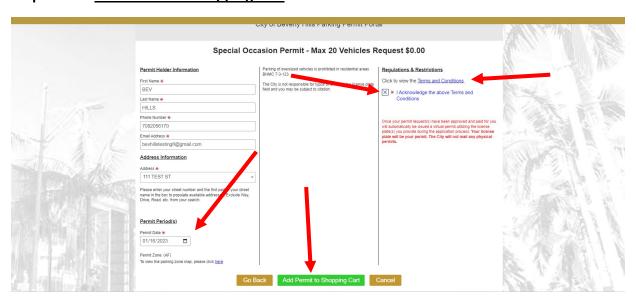




Step 3. Select the Special Occasion Permit based on the number of anticipated vehicles.

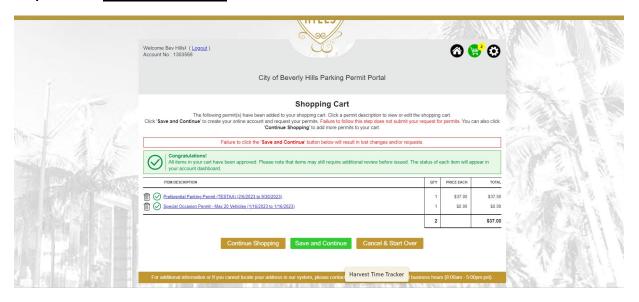


- Step 4. Under Permit Period(s), select the date you need the Special Occasion Permit for.
- **Step 5. Review the <u>Terms and Conditions</u>.**
- Step 6. Check the box acknowledging the Terms and Conditions.
- **Step 7. Click Add Permit to Shopping Cart.**





Step8. Select Save and Continue.



Step 9. Select Click here to Print Temporary Permit.





Step 10. A new window will open with a PDF confirmation of your Special Occasion Permit. This confirmation must be printed or the Permit NO written and placed in the dashboard of each vehicle.



Special Occasion Permit - Max 20 Vehicles

Vehicle Information VALID FROM PERMIT NO VALID TO 1071683 01/16/2023 01/16/2023

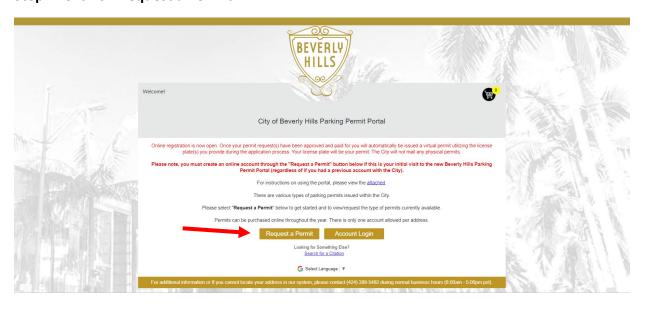




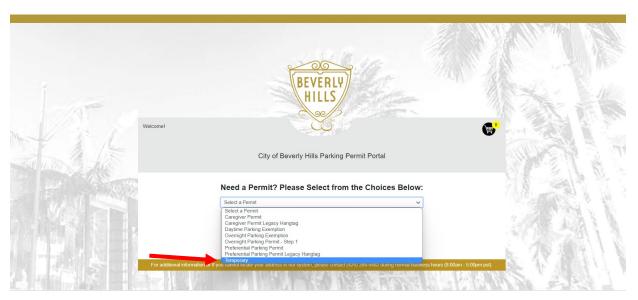
Temporary

Temporary permits are valid for four days only. Only one per plate is permitted.

Step 1. Click on Request a Permit.



Step 2. Select Temporary.

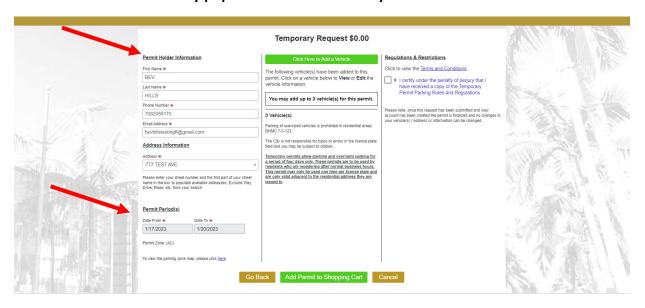


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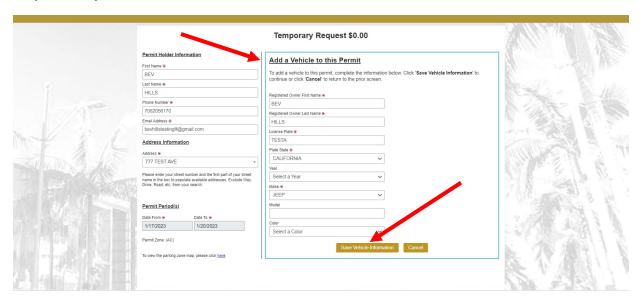


Step 3. Insert your information under Permit Holder Information.

The dates will automatically populate for the next 4 days.



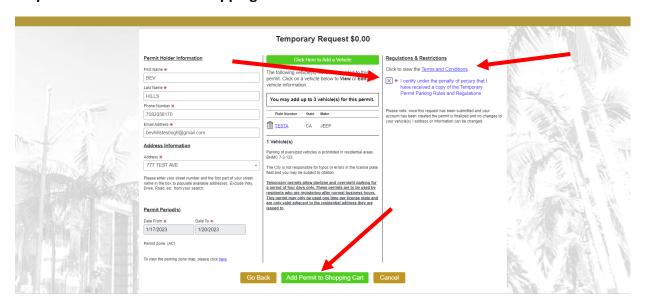
Step 4. Add your vehicle information and click Save Vehicle Information.



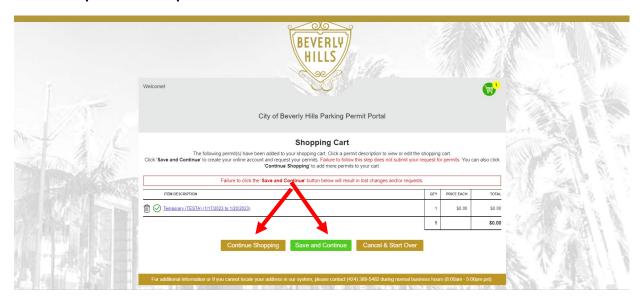
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- **Step 5. Review the Terms and Conditions.**
- Step 6. Check the box acknoledging the Terms and Conditions.
- **Step 7. Click Add Permit to Shopping Cart.**



Step 8. Select Save and Continue to create your account or Continue Shopping if you have additional permits to request.



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